

Group Enrollment Application/Change Form

Please read the instructions on the inside thoroughly before completing this enrollment application/change form.

ENROLLMENT APPLICATION/CHANGE FORM INSTRUCTIONS PLEASE READ THOROUGHLY BEFORE COMPLETING ENROLLMENT APPLICATION/CHANGE FORM. USE A BLACK OR BLUE BALLPOINT PEN ONLY. PRINT NEATLY. DO NOT ABBREVIATE. **SECTION 1** Check all the boxes that apply to indicate if you are a new enrollee or if you are requesting a change to your coverage. Indicate the event and date, if applicable. Complete the additional sections that correspond to your selection. ENROLLMENT EVENTS New Enrollee: Complete all sections where applicable. Add Dependent: Complete all sections where applicable. • If you are applying for coverage for a disabled dependent over the age limit of your employer's plan, please provide the additional information requested in Section 5. Additional documentation may be required as addressed in that section. • If your employer offers coverage for children and your children are eligible, your children are eligible for health and/or dental coverage up to the dependent limiting age and may not be denied coverage due to marital, student or employment status before age 26 (check with your employer for additional details regarding eligibility requirements). In addition, eligible military personnel may not be denied coverage before age 30 under Illinois law. If you are adding an eligible military personnel dependent who is over the age limit of the employer's plan, completion of a Defense Department Form (DD 214) is required in addition to this application. Open Enrollment: The period of time offered on a regular basis during which you can elect to enroll in a specific group health insurance plan or make changes to your current membership. Special Enrollment Event: If you qualify, special enrollment is any change to your current membership such as marriage*, divorce**, adoption, suit for adoption or placement for adoption, leave/layoff, moving out of the service area, etc. This change may occur outside of open enrollment. Effective Date of Benefits: Field is mandatory and should reflect your requested date. Completion of Other Eligibility Requirements: Check this box only if your employer has eligibility requirements that you have met/completed prior to enrollment, such as measurement period or orientation period. Cancel Enrollee/Cancel Dependent/Cancel Coverage: Complete Sections 1, 2, 4 (skip Section 4 if declining coverage), 8 and 9. In Section 4 include name, social security number and date of birth of individual(s) canceling. Complete this section with details about yourself even if you are declining coverage. SECTION 2 YOUR INFORMATION Complete all portions related to the coverages for which you are applying. Please list the seven character plan ID for your selected benefit design (example: S533PPO) in the **SECTION 3** plan # field. If you are unsure of your group size or do not know your plan ID, please ask for guidance from your employer. **YOUR COVERAGE** If you are enrolling for life or disability insurance enter the information requested. When listing the beneficiary, provide both the first and last name and the relationship to you. List all beneficiaries that apply. Complete all areas that apply to you and each dependent. **SECTION 4** For HMO Plans Only: **COVERAGE OPTIONS** Those applying for HMO coverage are required to select a primary care physician/practitioner (PCP) for each covered individual. List the name of the physician/ practitioner and the provider number from the provider directory or Provider Finder® at bcbsil.com. Be sure to check the appropriate box for a new patient. • If you selected HMO coverage, you must select a medical group/individual practice associations (IPAs) and a primary care physician (PCP) for each person to be covered. You must also select a PCP within the selected medical group/IPA for each person to be covered. You may choose a different medical group/IPA for each person. Care received from a woman's principal health care provider (WPHCP) may be eligible for coverage without referrals from your PCP. However, your PCP and your WPHCP must be affiliated with or employed by your medical group/IPA in order for each person to be eligible for coverage. Until we receive your selected medical group/IPA, you may not be eligible and your claims may be denied. Be sure to enter the medical group/IPA number, name, PCP number and name. • If you are adding an eligible military personnel dependent who is over the age limit of your employer's plan, completion of a Defense Department Form 214 (DD 214) is required in addition to this application. Change Primary Care Physician/Practitioner: Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2, 3, 4 and 9. In Section 4, please include enrollee's or dependent's name, social security number, date of birth, name and number of the new PCP and the name and number of the new IPA. Change Address/Name: Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2 and 9. A disabled dependent must be medically certified as disabled and dependent upon you or your spouse***/domestic partner in order to be considered for coverage if **SECTION 5** dependent coverage is part of your employer's plan. The disabled dependent is required to be covered prior to age 26 to be eligible for coverage over the dependent child **DISABLED DEPENDENT** age limit of your employer's plan. A Disabled Dependent Authorization and Disabled Dependent Physician Certification document must be completed and submitted with this enrollment application, if applicable. Complete this section if you or any dependent have other group or individual health and/or dental coverage (if applicable) that will not be canceled when the coverage under **SECTION 6** this application becomes effective. **OTHER COVERAGE** Complete this section if you or any of your dependents are covered by Medicare. Enter the start and end dates for the coverage that applies. Your Medicare HIC number must **SECTION 7** be listed (it can be found on your Medicare ID card). Check the reason for your Medicare coverage. **MEDICARE COVERAGE SECTION 8** Complete this section if you are declining health coverage for yourself and your dependents. Anyone declining coverage for any reason should complete Section 8, not just those declining because of other coverage. **DECLINATION OF** IMPORTANT NOTICE: If you are declining enrollment for yourself or your dependents (including your spouse) because of other health care coverage, you may, in the COVERAGE future, be able to enroll yourself or your dependents in the plan if you request enrollment within 31 days after your other coverage ends. In addition, if you have a new dependent as a result of a marriage, party to a civil union, birth, adoption, becoming a party in a suit for adoption, or placement of a foster child in your home, you may be able to enroll yourself and your dependents if you request enrollment within 31 days after the marriage, birth, adoption, suit for adoption or placement for adoption, or placement of an eligible foster child in your home. SIGN YOUR NAME AND DATE THE ENROLLMENT APPLICATION IF YOU AGREE TO THE CONDITIONS SET FORTH IN THIS SECTION, YOUR ENROLLMENT APPLICATION SHOULD BE **SECTION 9** SUBMITTED TO YOUR EMPLOYER'S **COVERAGE CONDITIONS** ENROLLMENT DEPARTMENT, WHICH WILL THEN SUBMIT YOUR FORM TO BCBSIL AS USED ON THE APPLICATION (UNLESS INDICATED OTHERWISE): THESE TERMS MAY BE USED IN A DIFFERENT WAY IN OTHER DOCUMENTS. THE TERM "MARRIAGE" INCLUDES LEGAL MARRIAGE AND THE ESTABLISHMENT OF A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).

** THE TERM "DIVORCE" INCLUDES LEGAL DIVORCE AND THE COMPARABLE TERMINATION OF A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).

*** THE TERM "SPOUSE" INCLUDES A LEGAL SPOUSE AND A PARTY TO A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).

CHANGES IN STATE OR FEDERAL LAW OR REGULATIONS, OR INTERPRETATIONS THEREOF, MAY CHANGE THE TERMS AND CONDITIONS OF COVERAGE. IF YOU ARE A CURRENT MEMBER AND HAVE QUESTIONS, YOU MAY CALL THE CUSTOMER SERVICE NUMBER ON THE BACK OF YOUR MEMBER ID CARD.

bcbsil.com

GROUP #	SECTION #		SOC. SEC	î. #		AC	COUNT #			CATEGORY		
SECTION 1 — ENROLLMENT	EVENTS	PLEASE CHECK	ALL THA	AT APPLY -	IF YOU A	RE DECLI	NING COVER	AGE, CON	IPLETE S	ECTIONS	2, 8 AND 9 ONLY	r
NEW ENROLLEE ARE YOU APPLYING AS A RESULE VENT: NEW HIRE ADOPTION, PLACEM COURT ORDER (PRO' LOSS OF OTHER COV OTHER (EXPLAIN): EFFECTIVE DATE OF BENEFITS:	MARRIAGE* MARRIAGE MARRIAGE	BIRTH R SUIT FOR ADOPTION	? 🗌 NO	☐ YES, EVE	MENTS)		CANCEL C	EL ENROLLE OVERAGE: IFE DEP TERM DISAB S OF THOSE (DIVOR TERMI EVENT DA	HEALTH ENDENT LI ILITY LL CANCELING CE** NATED EMI	H 🔲 DENT FE .ONG-TERM	AL DISABILITY I 4 BELOW	
SECTION 2 — PLEASE TELL U	S ABOUT YOURSI	ilf				COMPLE	TE EVEN IF C	ECLINING	i COVERA	AGE		
LAST NAME		FIRST NAME			MI (OPT)	SUFFIX	BIRTH DATE (M	//DD/YYYY)	SOCIAL SECU	JRITY #		
MAILING ADDRESS - STREET - APT #					CITY				STATE		ZIP CODE	
EMAIL ADDRESS					MALE	🗌 FEMAL	HOME/CELL PH	ONE #				
NAME OF EMPLOYER		JOB TITLE			BUSINESS PHO	NE #		EMPLOYMENT	DATE (MM/DD		ON AVERAGE, HOW MANY HOURS A WEEK DO YOU WORK? (REQUIRED)	
ELIGIBILITY STATUS: ACTIVE EMP CILINOIS CONTINUATION (INSUR			RETIREMEN		C TED END DA		OVERAGE START	DATE		PROJECTE	d end date	
SECTION 3 - SELECT YOUR	COVERAGE					PLE	ASE CHECK	ALL THAT	APPLY			
		SI	MALL GR	OUP PLAN	IS (1-50 E	MPLOYEE	S)					
AFFORDABLE CARE ACT PLANS PPO BLUE CHOICE PREFERRED PPO SM BLUE OPTIONS SM BLUE PRECISION HMO SM BLUECARE DIRECT SM PLAN # (REQUIRED)	☐ OTHER			BLUE AD BLUE CH BLUE ED BLUE ED	VANTAGE EN IOICE SELECT GE SELECT H GE HSA SM GE HCA DIRE	TREPRENEL PPO SM SA SM	MOTHERED/T JR PPO SM	BLUE . BLUE . COMM CPO V	ADVANTAG ADVANTAG MUNITY PAF ALUE CHOI	E HMO SM E HMO VALL RTICIPATION	JE CHOICE SM ORGANIZATION (CPO)
MID-MARKET	AND LARGE GRO	OUP STANDARD P	LANS (5 ⁻	1+ EMPLO	(EES)			PREVIOUS	BCBSIL	OR HMO	MEMBERSHIP	
MID-MARKET & LARGE GROUP	STANDARD PLANS		NS SM	🗌 BLI	UE EDGE SEL AN # (REQUI		GROUP #: SECTION #: IDENTIFICAT	10N #:				
				CUSTOM F	PLANS (15	1+ EMPL						
 □ TRADITIONAL □ PPO □ CPO □ CPO VALUE CHOICE □ HMO ILLINOIS[®] □ HMO ILLINOIS[®] W/HCA □ BLUE ADVANTAGE HMOSM 		☐ BLUE ADVA ☐ BLUE CHOI ☐ BLUE CHOI ☐ BLUE EDGE ☐ BLUE EDGE ☐ BLUE EDGE ☐ BLUE EDGE	CE OPTION CE SELECT HCA SM HSA SM HCA DIRE(IS SM PPO SM CT SM			BLUE ED	GE SELECT H GE SELECT H G RE SUPPLEM	CA DIRECT ^S	М		
			_		ITAL							
□ BLUECARE DENTAL PPO SM □ DENTAL GROUP # (IF DIFFERENT THAN MEDICAL GROUP POLICY #)	☐ BLUECARE DE	NTAL HMO sm	UN	IPLOYEE AND ION OR DOM MALE	ESTIC PARTN			JAL/EMPLOY EE/CHILDREN		FAMILY	YEE/SPOUSE /	
PRIMARY LANGUAGE												
		IFE, ACCIDENTAL			EMBERM	ENT (AD&	D) AND DIS	ABILITY II	SURAN	CE		
I AM NOT APPLYING FOR GROUP EMPLOYEE OCCUPATION/JOB TITLE:	TERM LIFE, AD&D OR	DISABILITY INSURANCE	COVERAG	E			WAGE RATE	\$	PER [HOUR [] week 🔲 month	🗌 YEAR

I AM NOT APPLYING FOR GROUP T	ERM LIFE, AD&D OR DISAB	ILITY INSURANCE COV	/ERAGE					
EMPLOYEE OCCUPATION/JOB TITLE:					WAGE RATE \$	PER 🗌	HOUR 🗌 WEEK 🗌 MONT	TH 🗌 YEA
GROUP BASIC TERM LIFE AND AD&D	🗌 I DO NOT APPLY	🗌 I DO APPLY	AMOUNT \$					
GROUP DEPENDENTS' LIFE	🗌 I DO NOT APPLY	🗌 I DO APPLY						
GROUP SUPPLEMENTAL LIFE	🗌 I DO NOT APPLY	🗌 I DO APPLY	EMPLOYEE EL	ECTION: \$	SPOUSE ELECTION: \$	(CHILD ELECTION: \$	
SHORT-TERM DISABILITY	🗌 I DO NOT APPLY	I DO APPLY		LONG-TERM DISABILITY		NOT APPLY	🗌 I DO APPLY	
PRIMARY FIRST NAME	INITIAL LAST N	IAME		RELATIONSHIP	BIRTH DATE (MM/DD/YYYY)	SOCIAL SECURIT	Y #	
BENEFICIARY								
CONTINGENT FIRST NAME	INITIAL LAST N	IAME		RELATIONSHIP	BIRTH DATE (MM/DD/YYYY)	SOCIAL SECURIT	Y #	
BENEFICIARY								

LAST NAME SOC. SEC. #					GROUP #									
							Е СОМРІ	LETE ALL A	RFAS THA	Τ ΔΡΡΙ \	/			
SECTION 4 — COVERAGE OPTIO	(IF YO	(IF YOU ARE ADDING AN ELIGIBLE MILITARY PERSONNEL DEPENDENT WHO IS OVER THE AGE LIMIT OF YOUR EMPLOYER'S PLA COMPLETION OF A DEFENSE DEPARTMENT FORM 214 (DD 214) IS REQUIRED IN ADDITION TO THIS APPLICATION.)												
EMPLOYEE/				IPA NAME										
ENROLLEE'S NAME			PCP #						IPA #	IPA #				
WPHCP NEW PATIENT?			HMO OB/GYN N/	AME (OP1	TIONAL)				HMO OB/G	HMO OB/GYN #				
WPHCP #	The Yes The Ye	NO		,										1
DEPENDENT'S NAME				DEPEN	DENT'S PCP NAME				PCP #					NEW PATIENT?
🗆 HUSBAND 🗌 WIFE 🗌 DOMESTIC F	PARTNER 🗌 I	PARTY TO A CIVI	L UNION											🗆 YES 🔲 NO
IPA NAME			WPHCP NAME						HMO OB/G NAME (OPT					
IPA #			WPHCP #						HMO OB/G					
DEPENDENT'S SOCIAL		BIRTH DATE (MM)	(DD/YYYY)	HOME	ADDRESS (IF DIFFEREN	NT) STREET	CONTRACTION IN THE CONTRACT INTO THE CONTRACT INTO THE CONTRACT INTO THE CONTRACT INTO THE CONTRACT INTERCE INTO THE CONTRACT INTO THE CONTRACT INTO THE CONTRACT INTO T	ZIP CODE						
SECURITY # DEPENDENT'S NAME				DEPEN	DENT'S PCP NAME		1		PCP #		0			NEW PATIENT?
SON 🗆 DAUGHTER 🗌 OTHER I	ELIGIRI E DEPE	NDENT												🗆 YES 🗌 NO
BIRTH DATE (MM/DD/YYY)		(IF DIFFERENT) STRE	ET/CITY/STATE/ZI	P CODE		15	THIS DEPEND	IENT A NATURAL C				IRI E NATURAL (THILD STEP	HILD, FOSTER CHILD,
		· /				FC	OSTER CHILD.	ADOPTED CHILD C ?	R A CHILD IN SU	IIT ADOP	TED CHILD (DR CHILD IN SUI ISIBLE FOR THIS	T FOR ADOP	FION, ARE YOU (OR YOUR
DEPENDENT'S SOCIAL		IPA NAME						HMO OB/GYN NAME (OPTIO)	VAL)					
SECURITY #		IPA #		1				HMO OB/GYN						··
DEPENDENT'S NAME				DEPEN	DENT'S PCP NAME				PCP #					NEW PATIENT?
	ELIGIBLE DEPE													YES NO
BIRTH DATE (MM/DD/YYYY)	HOME ADDRESS	(IF DIFFERENT) STRE	EET/CITY/STATE/ZI	P CODE		FC	OSTER CHILD,	ENT A NATURAL C ADOPTED CHILD C ?)R A CHILD IN SU	IT ADOP	TED CHILD (T FOR ADOP	HILD, FOSTER CHILD, FION, ARE YOU (OR YOUR ? YES NO
DEPENDENT'S SOCIAL		IPA NAME					HMO OB/GYN NAME (OPTIO)	IO OB/GYN ME (OPTIONAL)						
SECURITY #		IPA #		,				HMO OB/GYN	#					
DEPENDENT'S NAME				DEPEN	DENT'S PCP NAME				PCP #					NEW PATIENT?
SON DAUGHTER OTHER I	ELIGIBLE DEPE	NDENT												YES NO
BIRTH DATE (MM/DD/YYYY)	HOME ADDRESS	(IF DIFFERENT) STRE	ET/CITY/STATE/ZI	P CODE				ENT A NATURAL C						HILD, FOSTER CHILD, TION, ARE YOU (OR YOUR
		IPA NAME				0	R A CHILD IN S	SUIT FOR ADOPTIC	N? 🗆 YES 🗆] NO SPOU	SE) RESPON	ISIBLE FOR THIS	DEPENDENT	? YES NO
DEPENDENT'S SOCIAL		IPA #						NAME (OPTION	<i>'</i>					
SECURITY #								HMO OB/GYN						· · · · · · · · · · · · · · · · · · ·
SECTION 5 — DISABLED DEPEN	DENI							PLEASE CO	NATURE OF DISABILITY	IF APPL	ICABLI	-		
NAME OF DISABLED									NATURE OF	NATURE OF				
DEPENDENT									DISABILITY					
			MPLOYER'S PLAN,	, PLEASE /	ATTACH A COMPLETED	DISABLED	DEPENDENT						DOCUMENT	
SECTION 6 — OTHER COVERAGE								PLEASE CO	-		_			DUCATION
COMPLETE THIS SECTION ONLY IF YOU OF BECOMES EFFECTIVE. LIST NAMES OF				HEALI	H AND/OK DENI	AL CUVI	ERAGE THA	A WILL NUT E	e cancelel	WHEN I	HE COVE	KAGE UNDEI	K I HIS AP	PLICATION
GROUP COVERAGE INDIVIDUAL COVERAGE	NAME AND ADDR	ESS OF OTHER INSU	JRANCE CARRIER					EFFECTIVE DAT	E (MM/DD/YYYY)	TYPE OF			
□ YES □ NO □ YES □ NO														EMPLOYEE/SPOUSE
NAME OF POLICYHOLDER	1			BIRTH [DATE (MM/DD/YYYY)				MALE 🗆 F	EMALE	RELATIO	NSHIP TO APPLI	CANT	
EMPLOYER'S NAME		EMPLOYMENT DA	TE (MM/DD/YYY))	HEALTH GROUP #		HEA	LTH ID #		DENTAL GF		LF 🗌 SPOL	JSE LI L DENTAL ID	
SECTION 7 — MEDICARE COVER	AGE INFOR	RMATION						PLEASE CO	OMPLETE	IF APPL	ICABL			
NAME OF PERSON COVERED:	MEDICARE B MEDICARE D	(HOSPITAL) EF (MEDICAL) EFF (DRUG) EFFEC (DRUG) CARRI	ECTIVE DATE: TIVE DATE:					END DATE END DATE END DATE				MEDICARE HIC	: # (FROM M	EDICARE CARD)
PLEASE INDICATE REASON FOR MEDICARE ELIGIBILITY:		E ENTITLED C		ND-STAG	E RENAL DISEASE	DISABIL	ITY AND CURR	ENT RENAL DISEA	SE			I		
NAME OF PERSON COVERED:	MEDICARE B MEDICARE D	(HOSPITAL) EF (MEDICAL) EFF (DRUG) EFFEC (DRUG) CARRI	ECTIVE DATE: TIVE DATE:					END DATE END DATE END DATE	:			MEDICARE HIC	# (FROM M	EDICARE CARD)
PLEASE INDICATE REASON FOR MEDICARE ELIGIBILITY:				ND-STAG	E RENAL DISEASE	DISABIL	ITY AND CURR	ENT RENAL DISEA	SE			1		

4

232320.0919

bcbsil.com

DEPENDENTS AND HAVE VOLUNTAR	LY ELECTED TO DECLINE	THE COVERAGE AS INDICATED BELOW. IF I DESIRE T	O APPLY FOR COVERAGE	AT A LATER DATE, I UNDERSTA	ND THERE MAY BE
A DELAY IN THE EFFECTIVE DATE OF T	HE COVERAGE.				
			0100150		

THIS IS TO CERTIFY THE AVAILABLE COVERAGE HAS BEEN EXPLAINED TO ME. I HAVE BEEN GIVEN THE OPPORTUNITY TO APPLY FOR THE COVERAGE OFFERED TO ME AND MY ELIGIBLE

GROUP #

PLEASE COMPLETE IF YOU ARE DECLINING COVERAGE

DATE

NAME		REASON FOR DECLINING HEALTH: OTHER GROUP HEALTH COVERAGE – CARRIER:	
		OTHER INDIVIDUAL HEALTH COVERAGE – CARRIER:	OTHER (EXPLAIN)
		I AM NOT ENROLLED IN ANY HEALTH INSURANCE PLAN, BUT DO NOT WANT THIS CO	/ERAGE
NAME	EMPLOYEE	REASON FOR DECLINING DENTAL: OTHER GROUP DENTAL COVERAGE MEDICAID	D INDIVIDUAL DENTAL COVERAGE
		□ OTHER (EXPLAIN)	$\hfill\square$ I am not enrolled in any dental insurance plan, but do not want this coverage
NAME	SPOUSE	REASON FOR DECLINING: 🗌 OTHER GROUP HEALTH COVERAGE 🔲 MEDICAID	INDIVIDUAL HEALTH COVERAGE
		OTHER (EXPLAIN)	$\hfill\square$ I am not enrolled in any health insurance plan, but do not want this coverage
NAME	DEPENDENT	REASON FOR DECLINING: 🗌 OTHER GROUP HEALTH COVERAGE 🔲 MEDICAID	INDIVIDUAL HEALTH COVERAGE
		OTHER (EXPLAIN)	$\hfill\square$ I am not enrolled in any health insurance plan, but do not want this coverage
NAME	DEPENDENT	REASON FOR DECLINING: 🗌 OTHER GROUP HEALTH COVERAGE 🔲 MEDICAID	INDIVIDUAL HEALTH COVERAGE
		□ OTHER (EXPLAIN)	\Box I am not enrolled in any health insurance plan, but do not want this coverage

SECTION 9 — COVERAGE CONDITIONS

SECTION 8 — DECLINATION OF COVERAGE

• I am an employee or a retiree of the employer named in this enrollment application. I am eligible to participate in the coverage(s) afforded by my employer's plan, which is either underwritten or administered by Blue Cross and Blue Shield of Illinois or Dearborn Life Insurance Company. On behalf of myself and any dependents listed on this enrollment application, I apply for those coverage(s) for which I am eligible. I state that the information given on this enrollment application is true and correct. I understand and agree that any intentional misrepresentation of a material fact made by me will invalidate my coverage(s).

• Only those coverage(s) and amounts for which I am eligible will be available to me. I understand that if this enrollment application is accepted, the coverage(s) will become effective in accordance with the provisions of the Contract(s)/Plan(s).

• I agree that my employer acts as my agent. I authorize necessary payroll deduction by my employer, if any, to cover the cost of my coverage(s).

SOC. SEC. #

• I understand that my participation in the coverage(s) is subject to any future amendment. I also understand that all notices given to my employer are applicable to me.

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

APPLICANT'S SIGNATURE

LAST NAME

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Life, Disability, Critical Illness, Accident, and Vision products are issued by Dearborn Life Insurance Company, 701 E. 22nd St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of Illinois is the trade name of Dearborn Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. Medical, Pharmacy, and Dental products are offered by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator	Phone:	855-664-7270 (voicemail)
300 E. Randolph St.	TTY/TDD:	855-661-6965
35th Floor	Fax:	855-661-6960
Chicago, Illinois 60601	Email:	CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services	Phone:	800-368-1019
200 Independence Avenue SW	TTY/TDD:	800-537-7697
Room 509F, HHH Building 1019	Fax:	855-661-6960
Washington, DC 20201	Complaint Portal:	https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
Washington, DC 20201		

BlueCross BlueShield of Illinois

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.
如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。 洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。
Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση. Για να μιλήσετε σε έναν διερμηνέα, καλέστε 855-710-6984.
જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયેક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.
यदि आपके, या आप जिसकी सहायता कर रहे है उसके, प्रश्न है, तो आपको अपनी भाषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।.
Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.
Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔
Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.